INTRODUCTION

Welcome to the new Body Builders Manual

This year, Upfitter Integration is introducing several changes to the Body Builders Manual, as follows:

- The primary source for the manual is the Upfitter Integration Web site, **www.gmupfitter.com**;
- The manual is back to a model year publication;
- The UI Web Site will have the current model year publication, and maintain the previous two model year publications, beginning with 2000;
- The publication is now formatted to print on a standard 8.5" x 11" printer;
- Additional links on both the Web Site and CD-ROM have been added to improve navigation and efficiency;
- The paper / hard copy edition has been eliminated;
- A courtesy copy of the manual will be made available on CD-ROM once annually;
- Updates will be made throughout the year by individual product line, as required;
- An Internet distribution list that will notify users of new information, notifications, updates and changes will be implemented in 2001.

The manual will continue to be divided into two separate publications, Light Duty Trucks & Vans and Medium Duty Trucks.

These initiatives are being implemented in an effort to offset the increasing cost of printing, distribution and warehousing, while at the same time providing us with the ability to improve the timing and availability of information.

The following data and capabilities are also available on the UI Web Site:

- UI Group Mission Statement and a list of current services;
- Submitting a Hotline inquiry 24 hours a day and 7 days a week;
- Organization Charts;
- Technical Bulletins;
- Best Practices Guidelines for Chassis, Body, Electrical, Paint & Sealing;
- "What's New Page" - Notifications of events that Upfitter Integration are facilitating or participating in.

The Upfitter Integration Toll free Hotline number is: **1-800-875-4742**.